



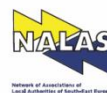
BACID.eu
BUILDING ADMINISTRATIVE CAPACITIES
IN THE DANUBE REGION

LIST OF SPEAKERS

Following the Order of the Agenda

CONFERENCE PUBLIC GOVERNANCE AS THE FOUNDATION OF EUROPEAN INTEGRATION

IN PARTNERSHIP WITH:



Sessions

23 June 2016

I. 09.00 – 09.30: *Welcome and Opening of the Conference*

09.30 – 15.30: *Towards Public Governance – Improving Public Administration in Europe*
Moderation: **Michael Ralph**

II. 09:30 – 10:30: *Part 1*

III. 11:00 – 12:30: *Part 2*

IV. 13:30 – 15:00: *Part 3*

15.30 – 17.00: *Parallel Practice Sessions*

V. *Practice Session 1 - Strengthening Public Finance Governance in South Eastern Europe:*
Complementing National and Sub-National Levels
Moderation: **Vladimir Gligorov**

VI. *Practice Session 2 - Better Services through Strong Cities*
Moderation: **Kelmend Zajazi**

24 June 2016

08.30 – 10.00: *Parallel Practice Sessions*

VII. *Practice Session 3 - Modern Human Resource Management for Better Public Governance*
Moderation: **Jan Meyer-Sahling** and **Goran Pastrovic**

VIII. *Practice Session 4 - Civil Society as Partner of Public Governance*
Moderation: **Stefan August Lütgenau**

IX. 10.30 – 11.15: *Political Session*

X. 11.15 – 12.45: *Panel Discussion*
Moderation: **Rudolf Schicker**

XI. 12.45 – 13:00: *Closing of the Conference with Conclusions*

I Welcome Session

23 June 2016

09:00 – 09:30

1 Welcome and Opening of the Conference

Renate Brauner

Executive City Councillor of Finance, Economic and International Affairs of the City of Vienna, Austria

2 The Berlin Process as Driver for EU Accession and Good Governance

Michael Linhart

Secretary General, Ministry of Europe, Integration and Foreign Affairs, Austria

3 Public Administration Reform in South-East Europe: Common Challenges, Needs and Opportunities

Goran Svilanovic

Secretary General, Regional Cooperation Council (RCC)

1 Welcome and Opening of the Conference

Renate Brauner

Executive City Councillor of Finance, Economic and International Affairs of the City of Vienna, Austria

Born 23 October 1956, Vienna

Studied Social and Economic Sciences

1990 to 1996: Member of Vienna Provincial Diet and Vienna City Council

1996 to 2004: Executive City Councillor for Integration, Women's Issues, Consumer Protection and Personnel / animal welfare

2004 to 2007: Executive City Councillor for Health and Social Affairs

2007 until now: Vice-Mayor and Vice-Governor of Vienna;

Executive City Councillor of Finance, Economic and International Affairs



2 The Berlin Process as Driver for EU Accession and Good Governance

Michael Linhart

Secretary General, Ministry of Europe, Integration and Foreign Affairs, Austria

Born on 31st August 1958 in Ankara

1977 – 1985 Law Studies, Graduation to Doctor of Laws and Judicial year

January 1986 Entry into service at the Federal Ministry for Foreign Affairs (BMAA)

1986 – 1988 Service at the headquarters of the Ministry of Foreign Affairs in different directorates (OSCE, Consular Affairs, Multilateral Economic Affairs), as well as at the Austrian Embassy in Addis Abeba

1988 – 1992 Deputy Head of Mission at the Austrian Embassy in Damascus

1992 – 1995 Deputy Head of Mission at the Austrian Embassy in Zagreb

1995 – 2000 Deputy Chief of Cabinet of the Federal Minister for Foreign Affairs Wolfgang Schüssel

2000 – 2000 Cabinet of the Federal Chancellor, Foreign Affairs Advisor to Chancellor W. Schüssel

2000 – 2003 Austrian Ambassador to Syria

2003 – 2007 Director General of the Austrian Development Agency (ADA), the operational unit of the Austrian Development Cooperation

2007 – 2012 Austrian Ambassador to Greece

2012 - 2013 Director General, Department for Development Cooperation at the Federal Ministry for European and International Affairs

Aug to Nov 2013 Deputy Secretary General at the Federal Ministry for European and International Affairs

since 1st December 2013 Secretary General at the Federal Ministry for European and International Affairs

married to Silvia Linhart, born Vlasich, (High School Professor), 3 children: Johannes, Anna, Agnes



3 Public Administration Reform in South-East Europe: Common Challenges, Needs and Opportunities

Goran Svilanovic

Secretary General, Regional Cooperation Council (RCC)



Goran Svilanović took office as the Secretary General of the Regional Cooperation Council on 1 January 2013, and his re-appointment was approved at the summit of the South-East European Cooperation Process (SEECP) Heads of State or Government in Tirana on 26 June 2015 for a second term due to begin in January 2016.

A Serbian diplomat and politician, he previously served as Co-ordinator of the OSCE Economic and Environmental Activities (2008-2012). In November 2004, he became Chairman of Working Table I (democratization and human rights) of the Stability Pact for South Eastern Europe, where he served until the end of 2007. He was a member of the Senior Review Group of the Stability Pact, which proposed the transformation of the Stability Pact into the Regional Co-operation Council.

From 2000 to 2004, Mr Svilanović was the Minister of Foreign Affairs of the Federal Republic of Yugoslavia, which was renamed to Serbia and Montenegro in 2003. Between 2000 and 2007, he was a Member of the Serbian Parliament. He was President of the Civic Alliance of Serbia political party (1999-2004).

Goran Svilanović speaks Serbian and English. He was born on 22 October 1963. He is married and has two children.

II Towards Public Governance – Improving Public Administration in Europe Part 1

23 June 2016
9.30 – 10.30

Moderation:

Michael Ralph

Adviser to the Deputy Director General for Implementation in DG REGIO

1 The Role of the EU Danube Macro-Regional Strategy

Michael Ralph

DG REGIO, European Commission

2 The Role of Public Administration Reform in the EU Accession Process

Bernard Brunet

DG NEAR, European Commission

1 The Role of the EU Danube Macro-Regional Strategy

Michael Ralph

DG REGIO, European Commission



Michael Ralph is a permanent official of the European Commission with extensive experience in the area of EU Regional and Cohesion Policy. From 2004-2014 he was responsible programme manager in the Directorate-General for Regional Policy (REGIO) for pre-accession financing in the Czech Republic. Between 2004 and early 2010 he was Member of the Cabinet of the Commissioner for Employment and Social Affairs Vladimir Spidla, where he was responsible for the European Social Fund. Since 2011 he has been working as Adviser to the Director General and subsequently the Deputy Director General for Implementation in REGIO. His current main activity concerns policy advice in Eastern Partnership countries.

2 The Role of Public Administration Reform in the EU Accession Process

Bernard Brunet

DG NEAR, European Commission



Bernard Brunet is currently Head of Unit "Thematic Support, Monitoring and Evaluation" in the European Commission (DG Neighbourhood and Enlargement Negotiations). This unit hosts a Centre of thematic expertise on Public Administration reform, working on policy development and providing thematic support to Commission staff working in the Enlargement and Neighbourhood countries. The Unit also participates in relevant policy dialogue.

Before joining DG NEAR, Bernard Brunet was a member of the cabinet of Commissioner Füle in charge of enlargement and neighbourhood policy from 2011 until 2014, with particular responsibilities on the European Neighbourhood policy and relations with Southern Mediterranean countries. Between 2002 and 2011, he worked on relations with the Maghreb countries in the European External Action Service and in the External Relations DG of the European Commission, and was posted to the Commission Delegation to Tunisia. Before 2002, he worked in the Commission's department on economic and financial affairs, in particular on economic issues related to enlargement and international financial issues.

III Towards Public Governance – Improving Public Administration in Europe Part 2

23 June 2016
11.00 – 12.30

Moderation:

Michael Ralph

Adviser to the Deputy Director General for Implementation in DG REGIO

1 Government at a Glance – Contributing to Public Administration Reform

Santiago Gonzales

Organisation for Economic Co-operation and Development (OECD)

2 Supporting PAR in the Framework of EU-Accession – Lessons learned by SIGMA

Peter Vagi

Support for Improvement in Governance and Management (SIGMA)

3 European Public Sector Awards – Learning from the Best

Marga Pröhl

European Institute of Public Administration (EIPA)

4 Better Regulation Efforts in Western Balkans

Ivan Radulovic

Regional School of Public Administration (ReSPA) / Ministry of Finance, Montenegro

1 Government at a Glance – Contributing to Public Administration Reform

Santiago Gonzales

Organisation for Economic Co-operation and Development (OECD)



Santiago González is an economist/policy analyst in the Reform of the Public Sector division at the OECD. After several years working on the evaluation of public policies, in early 2013, he joined the Government at a Glance team as the lead economist/policy analyst. Santiago was one of the main authors of the 2015 and 2013 editions of the publication leading several chapters. He is also the coordinator of the Latin American version of Government at a Glance of which a second edition is currently being prepared, broadening the scope from public financial management to a wider set of public management areas including regulatory governance, open government and centres of government among others. In the past Santiago worked in the budgeting and public expenditures division at the OECD where he contributed to budget reviews and the development of budgeting indicators. Santiago is a member of the expert advisory group for trust measurement established by the OECD Statistical Directorate. He is contributing to the OECD Guidelines for measuring trust and to the development of governance indicators in the framework of the Sustainable Development Goals. A Belgian and Colombian citizen, Santiago has master degrees in Public Policy from the Hertie School of Governance in Berlin and Economics from los Andes University in Bogotá.

2 Supporting PAR in the Framework of EU-Accession – Lessons learned by SIGMA

Peter Vagi

Support for Improvement in Governance and Management (SIGMA)



Mr Peter Vagi, is a senior adviser of OECD/SIGMA as member of the policy making and strategy and reform teams since May 2014. He is also the SIGMA Country Co-ordinator for Turkey and Egypt. He has led SIGMA support to the development of public administration reform strategies in Albania, Kosovo and recently in Bosnia and Herzegovina. Mr Vagi is also running SIGMA support programmes on the policy co-ordination and development areas in Kosovo, Albania, Turkey, as well as in Egypt.

Mr Peter Vagi has over 10 years of experience working in the Hungarian government. Prior to joining SIGMA, he worked as a senior policy expert for the Patriotism and Progress Public Policy Foundation conducting and coordinating research and policy development activities primarily related to social policy, elementary education and public services and their connection to EU policies. He has also worked in the private sector for PriceWaterhouseCoopers as a senior manager leading strategic and business development, notably PwC's Industry Program in the public, telecom, and banking sectors.

Previously Mr Vagi was the Chief of Staff, Head of the Minister's Cabinet, of the Hungarian Ministry of Justice and Law Enforcement where he coordinated policy programming and strategy, including initiatives related to the police force, detention systems, immigration, human trafficking, anti-corruption legislation, reduction of administrative burdens, and the management of EU funds for public administration and better regulation. He also worked as Chief of staff of the Minister without portfolio in charge of government coordination at the Hungarian Prime Minister's Office, where he coordinated policy programming and strategy, including the reform of the Hungarian public administration, the program for better regulation, the program for fiscal regulation and budgetary reforms.

3 European Public Sector Awards – Learning from the Best

Marga Pröhl

European Institute of Public Administration (EIPA)

Since November 2007, Prof. Dr Marga Pröhl is the Director-General of the European Institute of Public Administration (EIPA) in Maastricht (NL). EIPA provides vocational training, applied research and consultancy for the public administrations of the EU Member States, the candidate countries, as well as the European Institutions.

EIPA's objective is to contribute to the development and dissemination of knowledge on all questions of EU affairs, EU decision-making procedures and EU policies, as well as on modern public management.

From 2004 to 2007, she was Head of Division in the Department of Administrative Modernisation, within the Federal Ministry of the Interior, Germany, where she dealt with the reduction of bureaucracy, modernisation of administration, as well as the cooperation in these areas with the OECD and the European Public Administration Network (EUPAN).

From 1989 until 2004, she was Head of Division of 'State and Public Administration', within the Bertelsmann Foundation, Gütersloh, Germany, where she was responsible for the reform of public services in the administrative and educational fields. She was also a member of the executive board of the foundation.

In 2000 she became Honorary Professor at the German University for Administrative Sciences, Speyer. From 1985 to 1989 she took on a leading position at the United Nations (UNDP) for trans-regional projects. She undertook studies in social sciences and economics, focusing on the theory and practice of management and leadership education, as well as working as Assistant Professor at the University of Osnabrück.



4 Better Regulation Efforts in Western Balkans

Ivan Radulovic

Regional School of Public Administration (ReSPA) / Ministry of Finance, Montenegro

Ivan Radulović was born on August 18, 1984 in Podgorica, Montenegro.

In September 2007 he started working in the Ministry of Finance as advisor while since 2013 he works as a head of Department for Regulatory Impact Assessment. During his work engagement he has coordinated different activities and tasks in the area of RIA implementation, European integration process, international cooperation and business environment improvement especially in areas of starting business, paying taxes, resolving insolvency and enforcing contracts.

Since the establishment of the Council for Improvement of Business Environment, Regulatory and Structural Reforms (2009) he has been a member of a team which has been providing administrative and professional support to the Council which is Governments' advisory body. The role of the Council is to create favorable business conditions, foster economic growth necessary to improve the prosperity of all its citizens and to facilitate integration with the EU.

With regards to negotiation process with the EU he has been a member of the Negotiating Groups in two Chapters – 6 – Company Law and 20 – Enterprise and Industrial Policy. He is also a Member of the Regional Working Group for Better Regulation formed by RESPA (2015) with the aim to make regulatory reform a key vehicle for promoting support for economic recovery and growth and to integrate better regulation of Western Balkan countries into the EU accession process.



IV Towards Public Governance – Improving Public Administration in Europe Part 3

23 June 2016
13.30 – 15.00

Moderation:

Michael Ralph

Adviser to the Deputy Director General for Implementation in DG REGIO

1 Quality of Public Administration – A Toolbox for Public Administration Reform

Florian Hauser

DG Employment European Commission

2 Local and Regional Governments contributing to Governance and Public Administration Reform

Mairi Evans

Governance Committee of the Congress of Local and Regional Authorities, Council of Europe

3 The Balkan Barometer 2015 & 2016 Measuring Public Governance

Erhan Turbedar

Regional Cooperation Council (RCC)

4 Danube Governance Hub and Common Assessment Framework –
The European Guideline for Public Governance

Thomas Prorok

KDZ-Centre for Public Administration Research, Austrian CAF Center

1 Quality of Public Administration – A Toolbox for Public Administration Reform

Florian Hauser

DG Employment European Commission

Florian HAUSER currently works at the Directorate General for Employment, Social Affairs and Inclusion of the European Commission, in the unit responsible for European Social Fund (ESF) Policy and Legislation. He is responsible for coordinating ESF support for institutional capacity building and public administration reform in EU Member States. Prior to this, he was in charge of socio-economic development, institution and capacity building issues for the EC Delegations in Bulgaria and Croatia. He further worked as an advisor and evaluator of socio-economic and institutional development in Serbia, Bosnia & Herzegovina, Montenegro, Austria, Cambodia, Hong Kong and UK; and helped develop the monitoring and evaluation framework of European Development Cooperation for DG DEVCO. He has been an associate expert of VNG International (the Netherlands Association of Municipalities), and a trainer and lecturer at The Hague Academy for Local Governance. He has university degrees in management & administration (Aston, UK/Barcelona, ES) and environmental policy (Lancaster, UK). Besides German mother tongue, he speaks fluent English and Spanish, as well as conversational Serbian.



2 Local and Regional Governments contributing to Governance and Public Administration Reform

Mairi Evans

Governance Committee of the Congress of Local and Regional Authorities, Council of Europe

Ms Mairi Evans is currently both a Member of the Scottish Parliament (MSP) and Councillor and a municipal councillor in Angus Council. Since last May this year she is the new MSP from for Angus North and Mearns. A member of the governing Scottish National Party she will sit at the Local Government and Communities Committee and Justice Committee.



When she was elected as a Councillor Mairi Evans was, and to a certain extent still is, one of Scotland's youngest Councillors. A twice-elected member of Angus Council representing the Brechin and Edzell communities, she is member of the COSLA Development Economy and Sustainability Executive Group and its representative to the CEMR Policy Committee, where she is the CEMR Spokesperson on Youth Elected Representatives.

She is representing Scotland at the Congress of Local and Regional Authorities of the Council of Europe, where she has engaged in good governance and capacity building, community empowerment and engagement with youth local organisations.

Actively engaged in European policy and economic development she is also the Chair of the East of Scotland European Consortium and she has campaigned for local community development projects part financed by EU funds. She is also the chair of the Strategic Development Planning Authority. At her Council she is member of the Environmental Appeals, Infrastructure Services, Land Reform and Social work and Health Committees, Caring and Safe Communities Partnership and Tayside Transport Partnership.

3 The Balkan Barometer 2015 & 2016 Measuring Public Governance

Erhan Turbedar

Regional Cooperation Council (RCC)



Erhan Turbedar was born in the Kosovo in 1975. Turbedar received his Bachelor's degree from the Gazi University in Ankara. He wrote his master's thesis at the same university on the economic transformation process in South East Europe (SEE) and he got Doctor's degree with the thesis on the transportation policies in the SEE countries. Turbedar has been conducting academic studies on SEE in different think-tanks in Turkey for 14 years and currently works as a Senior Political Advisor at the Regional Cooperation Council (RCC). History of the Balkans, Political Economy of the Balkans and Current Balkan Politics are among the subjects that Turbedar teaches at universities in Turkey.

4 Danube Governance Hub and Common Assessment Framework –The European Guideline for Public Governance

Thomas Prorok

KDZ-Centre for Public Administration Research, Austrian CAF Center



Thomas Prorok is Deputy Managing Director of the Austrian based KDZ Centre for Public Administration Research. Since more than 15 years he is working in the field of Public Administration Reform, Decentralisation and Local Governments as well as EU-Integration. Thomas is Head of the "Austrian CAF-Center" which is the European system for quality management in the public sector. And he was programme-manager of LOGON – the Local Governments Network for EU-Integration.

He studied European Law and holds a master degree in political science from the University of Vienna and is editor of manifold publications on local governments, quality management and European Integration e.g. the "LOGON Report impact of European Union on Local Authorities".

V Practice Session 1

23 June 2016

15.30 – 17.00

Moderation:

Vladimir Gligorov

Vienna Institute for International Economic Studies

1 Introduction and moderation

Vladimir Gligorov

Vienna Institute for International Economic Studies

2 Successful Public Finance Knowledge Sharing: the Case of Strategic Planning and Budgeting Project

Mojmir Mrak

Center of Excellence in Finance (CEF)

3 Financing the Local Public Services and Investments

Natasha Acevska

Network of Associations of Local Authorities in South East Europe (NALAS)

1 Introduction and moderation

Vladimir Gligorov

Vienna Institute for International Economic Studies



Vladimir Gligorov is Senior Economist at the wiiw and country expert for Balkan countries, in particular Serbia, Montenegro and Macedonia. His research focuses on long-term growth in transition countries, macroeconomic analysis and financial markets. He is a lecturer at the University of Vienna. Vladimir Gligorov has been a regular contributor to Oxford Analytica (Oxford and New York). He has contributed opinion pieces to the Wall Street Journal and writes regular columns for several newspapers and weeklies in Southeast Europe.

2 Successful Public Finance Knowledge Sharing: the Case of Strategic Planning and Budgeting Project

Mojmir Mrak

Center of Excellence in Finance (CEF)



Mojmir Mrak is a Jean Monnet professor at the Faculty of Economics, University of Ljubljana, Slovenia. He has more than 20 years of experience in designing and implementing the Slovenian government's policy in international finance and EU accession. At the CEF, Mr. Mrak lectures and delivers workshops on Instruments for Pre-Accession Assistance. He also facilitated discussions on the inclusion of structural reforms and policy coordination of medium-term fiscal and economic planning for the CEF's Building Capacities in Policy Design and Implementation (BCPDI) program. Within the BCPDI, he was an advisor for the EU funded Strategic Planning and Budgeting project; for the Fiscal Impact Assessment of Structural Reforms project, he chaired a working group and co-edited the project's final publication.

3 Financing the Local Public Services and Investments

Natasha Acevska

Network of Associations of Local Authorities in South East Europe (NALAS)



Natasha Ilijeva Acevska is a Programme Officer at the Network of Associations of Local Authorities in South East Europe (NALAS). She is a highly skilled operative in social development and decentralisation in South East Europe, committed to thoughtful policy analysis, creative development of options and energetic implementation of programmes. Natasha has a hands-on experience in the decentralisation process in Macedonia since 2003 and has been drawing the advocacy agenda on fiscal decentralization in NALAS since 2010. She co-designed the framework for monitoring fiscal decentralization in South East Europe which is performed by the NALAS Task Force on Fiscal Decentralisation annually in order to steer up evidence-based discussions about the state of municipal finances. The outputs of this effort are the five editions of the report “Fiscal Decentralization Indicators for South East Europe” documenting the trends in the period 2006-2014 and offering a volume of policy recommendations. The reports are available online at <http://nalas.eu/Publications/Books/FDReport>.

Natasha has been analyzing the decentralisation process in Macedonia and has published policy recommendations in fiscal decentralisation, education, local economic development and social protection services at the local level. She holds a M.A in European Integration and Communication and B.A. in Economy and Business Management from the state university “St Cyril and Methodius” in Skopje.

VI Practice Session 2

23 June 2016

15.30 – 17.00

Moderation:

Kelmend Zajazi

Network of Associations of Local Authorities in South East Europe (NALAS)

1 NALAS Contribution to Stronger Cities in South East Europe

Naim Ismajli

President of NALAS and Mayor of Shtime Municipality, Kosovo

2 Municipal Finances: How to Do Investments

Dragutin Djekovic

Capital City of Podgorica, Montenegro

3 Municipal Finance Self-Assessment – World Bank Tool for Local Government Assessment

Vladimir Bozinovski

Municipality of Gazi Baba, the former Yugoslav Republic of Macedonia

4 Modernisation of Human Resource Practices in Budapest after EU Accession

Péter Szegvari

City of Budapest, Hungary

5 Council of Europe Governance Programme: Municipal Best Practices

Alexandru Ambros

Mayor of Ugheni City, Republic of Moldova

Moderation

Kelmend Zajazi

Network of Associations of Local Authorities in South East Europe (NALAS)



Kelmend Zajazi is the Executive Director of NALAS, the Network of Associations of Local Authorities of South East Europe since 2007. Mr Zajazi is a member of the Council of Europe's Independent Expert Group on European Charter of Local Self Governments. Previously, Mr. Zajazi managed USAID Local Government Reforms and Democracy Network Programs, served as an Advisor and Chief of Staff of the Minister of Health and worked with the European Commission Humanitarian Aid Office in Macedonia. Zajazi is a Medical Doctor and holds a Masters degree in Public Policy and Management from the University of Pittsburgh.

1 NALAS Contribution to Stronger Cities in South East Europe

Naim Ismajli

President of NALAS and Mayor of Shtime Municipality, Kosovo



NALAS President, Mayor of Shtime Municipality and President of the Board of the Association of Kosovo Municipalities.

Mr Ismajli has been elected a Mayor of Municipality of Shtime since 2017 and is now serving his second term. He has also worked as Chief Executive Officer and Director of the Agriculture, Forestry and Environment Department in the Municipality of Shtime. Before joining the local government, Mr. Ismajli has started his professional career in the education sector, working as a professor and deputy director of a School.

Mr. Ismajli has graduated at the Faculty of Economy in Pristina, at the Department of Management and Informatics, and has in 2008 defended his master thesis in developing a local development strategy.

2 Municipal Finances: How to Do Investments

Dragutin Djekovic

Capital City of Podgorica, Montenegro



Dragutin Drago Djekovic is a Head Manager of the City of Podgorica. Previously, he has been European and International Advisor in the LGA (Local Government Association of England and Wales), based in London, director of the Local Democracy Agency, a local development organisation that worked under the auspices of the Council of Europe in Montenegro, as well as founder and the Coordinator of the Nansen Dialogue Centre.

Drago's current responsibilities include strategic design and management of Podgorica capital projects, international cooperation and overall project coordination in the City.

3 Municipal Finance Self-Assessment – World Bank Tool for Local Government Assessment

Vladimir Bozinovski

Municipality of Gazi Baba, the former Yugoslav Republic of Macedonia



Born in 1983 – R.Macedonia. Mr.Vladimir Bozhinovski is Public Finance expert with 10 years of experience.

He started his career in Central Register – Skopje, where he provided technical assistance in financial documents processing. In 2007, he joined Gazi Baba Municipality finance department as costs and salaries Controller and Analyst of budgetary units. From 2009 he served as property tax administrator, responsible for organizing and capacity building of the tax department.

Since December 2010 Mr. Vladimir Bozhinovski serves as Advisor at Gazi Baba Municipality in the finance department, responsible for budget planning and execution, finance control, reporting and analysis. He also holds the position of Head Accountant in the municipality.

He participates in The World Bank - Austria Urban Partnership Program since 2012, with focus on Municipal Finances (Municipal Finances Self Assessment-MFSA).

In 2016 he joins the Institute for rehabilitation of hearing, speech and voice – Skopje as Board member.

Mr.Vladimir Bozhinovski holds an MSc degree in Financial Management.

4 Modernisation of Human Resource Practices in Budapest after EU Accession

Péter Szegvari

City of Budapest, Hungary

Lawyer, Senior Advisor to Lord Mayor of Budapest, graduated from ELTE Budapest University, where he nowadays holds lectures on the Constitutional Law as a Titular Assistant Professor. Meanwhile he teaches regional and local governance and development policy at the Corvinus University of Budapest, King Sigismund College of Budapest and Budapest School of Politics.



Previously he was dealing with regional development policy and public administration reform program, as Chief Advisor of the Prime Minister's Office and after that as President of the Hungarian Regional Development Office. He has experience in sub-national governance, as well: in the Transition Period, between 1988 and 1992 he was the General Secretary of the City Council of Budapest. Since 2015 he has been the President of the Board of Directors of Budapest Transportation Centre (BKK).

5 Council of Europe Governance Programme: Municipal Best Practices

Alexandru Ambros

Mayor of Ungheni City, Republic of Moldova

Mr. Alexandru Ambros is currently serving his third term as the Mayor of Ungheni City, Republic of Moldova. He is a successful entrepreneur starting up his own printing company 17 years ago. He served nine years as a computer science teacher at „Vasile Alecsandri” high school in Ungheni.



Under the leadership of Mr. Alexandru Ambros as the Mayor of Ungheni, the city has attained great achievements. Ungheni has become the first city which developed its General Urban Plan according to European standards. It has a sustainable development strategy for tourism and a modern system of traffic lights. As a good manager and administrator, Mr. Alexandru Ambros could choose partners, donors and local actors who have significantly contributed to the continuous modernization of the city by making better use of local resources, by attracting investments, regenerating the local traditions and improving the quality of life. On the one hand, Mr. Alexandru Ambros effectively cooperates with local and foreign donors, such as Energy Efficiency Fund, National Ecological Fund, Social Investment Fund, United Nations Development Programme etc. On the other hand, he benefits from a fruitful bilateral cooperation with the civil society, public institutions, NGOs and initiative groups.

A unique and specific experience of Ungheni is the collaboration with the Alliance of active NGOs "Pro Local Agenda 21 Ungheni" and, in particular, with the Regional Centre of Sustainable Development and Ungheni Community Foundation. The last one has administered fourteen small grant programs during eight years and supported the community development.

Since 2011, Mr. Alexandru Ambros is the chairman of the Moldovan delegation to the Congress of Local and Regional Authorities of the Council of Europe.

VII Practice Session 3

24 June 2016

08.30 – 10.00

Moderation:

Jan Meyer-Sahling

University of Nottingham, United Kingdom

and

Goran Pastrovic

Regional School of Public Administration (ReSPA)

1 Modernisation of Civil Service in Bosnia and Herzegovina

Lejla Resic

Minister of Administration and Local Self-Government, Republic of Srpska, Bosnia and Herzegovina

2 The Albanian Experience in the Field of Civil Service Reform Towards a Better Public Governance

Milena Harito

Minister for Innovation and Public Administration, Albania

3 The Governance Tools of the Council of Europe

Gennadiy Kosyak

Centre for Expertise for Local Government Reform, Council of Europe

4 Improving Merit Recruitment Practices in the Western Balkans

Jan Meyer-Sahling

University of Nottingham, United Kingdom

and

Fatos Mustafa

Regional School of Public Administration (ReSPA)

Moderation

Jan Meyer-Sahling

University of Nottingham, United Kingdom



Jan-Hinrik Meyer-Sahling is Professor of Political Science at the University of Nottingham, School of Politics and International Relations. His research concentrates on the quality of government in Central and Eastern Europe and the Western Balkans. He holds a PhD and MSc from the London School of Economics. Prior to joining Nottingham University, he taught as a Tutorial Fellow in Comparative Public Administration and Public Policy at the London School of Economics. Prof Meyer-Sahling was Max Weber Fellow (2007 – 2008) and Fernand Braudel Senior Fellow (2013 – 2014) at the European University Institute in Florence.

Prof Meyer-Sahling has been the author of OECD-SIGMA Reports on civil service professionalisation in the new member states of Central and Eastern Europe and the candidate and potential applicant states from the Western Balkans. He has recently worked with the Regional School of Public Administration (ReSPA) on improving the quality of human resources management in the Western Balkans. In 2015, he was author of the ReSPA study 'Improving the Implementation of Merit Recruitment Procedures in the Western Balkans'.

Currently, Prof Meyer-Sahling is the Principal Investigator of a project on 'civil service reform and anti-corruption in developing countries'. The project is part of the Anti-Corruption Evidence Programme funded by DFID and the British Academy. It develops and tests novel instruments to assess the relation between civil service reform, corruption and bureaucratic performance in 12 countries from Central and Eastern Europe, Western Balkan, Latin America, South Asia and Africa.

Goran Pastrovic

Regional School of Public Administration (ReSPA)



Goran Pastrovic is the Programme Manager at ReSPA (Regional School of Public Administration), the innovative centre of interregional cooperation among the Balkan States and a centre of excellence for training and capacity building in the public administration reform and currently holds the position of ReSPA Director a.i. He has more than 14 years of experience in project development, management, coordination and consulting through involvement in development and implementation of institutional, financial and strategic development. Through his elevating career Mr Pastrovic has managed national teams of experts and ensured timely delivery of project outputs and outcomes.

He has experience of working with national and international programmes enabled in specific fields such as: Capacity building, Strategic planning, Project development implementation, Monitoring and Evaluation. In early stages of his career, during the period of 2000 – 2002, Mr Pastrovic was involved as a PLA trainer in Serbia project funded by SIDA. Later he has been engaged as Regional coordinator within UNDP GEF DRP ICPDR project in the 6 lower Danube countries. In 2006 onward Goran was appointed national Expert in a EU funded project dealing with MAFWM and related strategic documents. In recent years he was involved as a national expert in the preparation of DANIDA initiatives (in Serbia), World Bank related project initiatives, USAID capacity building programme and other intergovernmental initiatives as short and long-term expert.

1 Modernisation of Civil Service in Bosnia and Herzegovina

Lejla Resic

Minister of Administration and Local Self-Government, Republic of Srpska, Bosnia and Herzegovina



Lejla Rešić, as a graduated journalist, worked a series of tasks and activities in the capacity of journalist and editor in the public service in the Republic of Srpska and Bosnia and Herzegovina. Most of these tasks related to the monitoring and analysis of the adoption of regulations at the state, national and local level. In particular, she has been responsible for monitoring the work of the executive authorities and the analysis of decision-making in government and parliament, as well as the dynamics of the implementation of these decisions.

As the Minister of Administration and Local Self-Government of the Republic of Srpska, from the beginning of 2011, participates in the development and implementation of the highest acts in the field of public administration and public administration reform, and in particular she is engaged in finding modalities for the convergence of public administration to citizens and establishing mechanisms of modern public administration. She is also strongly committed to decentralization and strengthening of local government capacities of municipalities and cities, as local communities are closest to the citizens and their needs. All activities are aimed at creating an economically strong regions that will host investors and improve the position of local communities.

In order to respond better to these tasks Lejla Rešić has focused her further education on certain matters from the field of diplomacy in the meaning of the constitutional, legal and political system of Bosnia and Herzegovina and the situation of local communities in that system with the analysis of the situation of local communities in the European Union.

2 The Albanian Experience in the Field of Civil Service Reform Towards a Better Public Governance

Milena Harito

Minister for Innovation and Public Administration, Albania



Since September 2013, Dr. Milena Harito is the Minister of State for Innovation and Public Administration of the Republic of Albania.

She started her career by working at the Albanian Computer Science Institute.

Dr. Harito has substantial work experience as a senior manager in the telecommunications having worked during 15 years for Orange France, in Paris.

Between 2010 and 2011, Dr. Harito has been chief of Cabinet of Mr Edi Rama while he was the Mayor of Tirana and during the Parliamentary elections of June 2013, she has been elected MP of Tirana.

The main focus areas of the Ministry of State for Innovation and Public Administration are: the modernization of Public Administration through professionalization of civil servants, extensive development of e-government, the improvement of public services, and the development of information society through e-learning and promotion of start-ups.

Since she has been appointed State Minister, Dr. Harito has contributed to different public debates and important reforms in the field of professionalization of civil service, modernization of public administration, simplification of the relations with citizen, amelioration of the quality and efficiency of public services, development of e-government, etc. contributing therefore in her field of competence to the European integration process of Albania.

Dr. Harito speaks fluently English, French and Italian.

3 The Governance Tools of the Council of Europe

Gennadiy Kosyak

Centre for Expertise for Local Government Reform, Council of Europe



Gennadiy Kosyak, international lawyer by background, was performing in different functions at the Council of Europe since 1998. He was primarily in charge of the technical assistance programmes in the area of the Rule of Law, Human Rights, legislative development and reform. At different stages of his career, he was also acting as a Deputy Director for Legal Policy and Head of Co-operation Department at the Ministry of Justice of Ukraine, a Head of the Council of Europe Office in Montenegro and was also providing policy advice to the Ukrainian Government on the matters of legal approximation with the European Union. Currently, he is a Senior Programmes Manager and Co-ordinator in the Department of Good Governance and Democratic Institutions at the Directorate General of Democracy in the Council of Europe, providing legal and policy advice and also running a number high profile programmes in the area of strengthening local democracy in various countries including Albania, Armenia, Georgia, Serbia and Ukraine, etc. and the projects under the Eastern Partnership framework.

4 Improving Merit Recruitment Practices in the Western Balkans

Jan Meyer-Sahling

University of Nottingham, United Kingdom

Fatos Mustafa

Regional School of Public Administration (ReSPA)

Fatos Mustafa is a national and regional (Western Balkan) public administration professional from Kosovo. He has managed public administration reform and capacity buildings programs focused on good governance, EU integration, public procurement and civil society development in Kosovo and Western Balkan region for the past 14 years. Most recently he was a Seconded National Expert serving in the Regional School of Public Administration (ReSPA). While there he supported human resources management and development (HRMD), public administration reform throughout the Western Balkans as well as administrative procedures. Prior to this, managed public administration reform in the Government of Kosovo in designing programs aimed at identifying best practices in public policy, good governance and community engagement on a range of issues from, policy and legal coordination, public/civil sector reform, economic governance and E-governance.



Previously, Mr. Mustafa was engaged as legal intern for GeenMax Capital Advisors in New York, USA. While there he examined the opportunities for energy efficiency investments in all segments of the Kosovo building sector in central government, municipal, commercial and residential, and a legal and regulatory frameworks review covering budgetary, banking, public finance, public procurement and energy laws, financing mechanisms have been designed together with a roadmap for implementation.

VIII Practice Session 4

24 June 2016

8:30 – 10:00

Moderation:

Stefan Lütgenau

Foster Europe – Foundation for strong European Regions

1 Monitoring Public Administration Reforms by Civil Society in the Western Balkans

Milena Lazarevic

European Policy Centre (CEP)

2 Digital Austria: from eGovernment to eGovernance

Christian Rupp

Platform Digital Austria, Federal Chancellery, Austria

3 Good Governance and Civil Society in Macedonia

Aleksandar Kržalovski

Macedonian Center for International Cooperation (MCIC)

4 Anti-Corruption and Transparency Measures in Federation of Bosnia and Herzegovina

Aida Soko

Adviser to the Prime Minister, Federation of Bosnia and Herzegovina, Bosnia and Herzegovina

Moderation

Stefan Lütgenau

Foster Europe – Foundation for strong European Regions



A historian by education, has been active in the areas of détente history, diplomatic history, Holocaust Era Assets in the Bruno Kreisky Archives Foundation (1988-2004) and provenience research in the Austrian Commission for Provenience Research (2006-2009).

Stefan has worked in international human rights protection and international development cooperation (Middle East, Western Sahara, Brazil). Since 1997 he has been active in establishing civil society networks in Austria, the Euro-Med region and the Danube region.

2009 Stefan became founding director of Foster Europe, Foundation for strong European Regions, an independent, non partisan, private, and charitable Austrian Foundation to further federalism, regional decentralisation, and rural development in Europe.

2011 he was elected founding president of the Danube Civil Society Forum in the Danube Strategy, re-elected 2013.

1 Monitoring Public Administration Reforms by Civil Society in the Western Balkans

Milena Lazarevic

European Policy Centre (CEP)



Lazarevic is the Programme Director at the European Policy Centre (CEP), independent, non-profit think-tank based in Belgrade, Serbia. As a proven expert in the field of public administration reform, between May 2014 and March 2015, she also acted as the Special Adviser to the Serbian Deputy Prime Minister in charge of public administration reform. As a consultant, she has worked for SIGMA/OECD, Regional School for Public Administration (ReSPA), the World Bank and several major international consultancy companies. Before co-founding CEP, she worked for almost six years as a civil servant dealing with public administration reform and administrative capacities for EU accession, first in the EU Integration Office of the Serbian Government (SEIO) and later in the Ministry of Public Administration.

As a Soros scholar, Milena obtained her BA degree in European Studies and International Relations magna cum laudae at the American University in Bulgaria (AUBG), after which she completed with honors an advanced MA programme in European studies at the College of Europe, on a King Baudouin Foundation scholarship. She later also graduated from the Diplomatic Academy of the Ministry of Foreign Affairs of Serbia and obtained an MA in European Administrative Law at the Law Faculty of the Belgrade University.

She speaks fluently English, French, Italian and Bulgarian and has basic knowledge of German. She is married and mother of two children.

2 Digital Austria: from eGovernment to eGovernance

Christian Rupp

Platform Digital Austria, Federal Chancellery, Austria



Christian Rupp was appointed as the Federal Executive Secretary for the eGovernment initiative of the Austrian Government in Spring 2003 and since autumn 2005 is the Spokesperson of the Federal Platform "Digital Austria" in the Austrian Chancellery, which coordinates the ICT and eGovernment activities between local and national governments, municipalities as well as industries. He is also member of the Advisory Board for Information Society in the Austrian Federal Chancellery, which coordinates the i2010 activities in Austria, as well as the Advisory Board of saferinternet.at and the Strategic Consulting Group ICT in the Federal Ministry of Economics and Labour. Before his activities in the Austrian Federal Chancellery he was the eBusiness representative of the Austrian Federal Economic Chamber for nearly 10 years. Beyond that he was Vice-Director of Communications and Marketing, Director of the eCenter, Adviser for the International Technology- and Know-How-Transfer in the Austrian Federal Chamber Organisation.

3 Good Governance and Civil Society in Macedonia

Aleksandar Kržalovski

Macedonian Center for International Cooperation (MCIC)

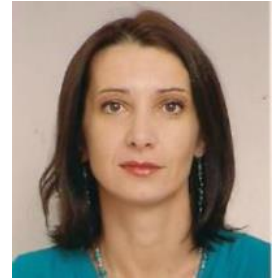


Born on June 19, 1969 in Skopje. Graduated at the Electro-Technical Faculty in Skopje in 1993. During the studies he was actively involved in three civil society organizations. Started to work in MCIC in 1995. Since 2009 he is in the Board of Directors of MCIC and is responsible for the programs dealing with community relations and for the Balkans. He has extensive experience in coordination and management of different projects and programs (including identification, formulation, monitoring and evaluation) including the large humanitarian operations (1999-2001) and activities targeting sensitive groups (religious communities, former combatants). He was a member of the National Council for European Integrations within the Macedonian Parliament in the period 2007-2011. Since 2000, he participates in consultancy missions for organizational and program evaluations in Macedonia and the Balkans. He is co-author of several publications.

4 Anti-Corruption and Transparency Measures in Federation of Bosnia and Herzegovina

Aida Soko

Adviser to the Prime Minister, Federation of Bosnia and Herzegovina, Bosnia and Herzegovina



Aida Soko is a seasoned Private & Public Sector expert with over 20 years of experience in the private sector development in Bosnia and Herzegovina and the Southeast Europe region. In the course of her career, she served at the senior level positions both in the public and private sector, as well as within development organizations (The World Bank, KfW, and USAID), in the Eastern European region. She has provided technical assistance and built the capacities of different organizations in key areas: private sector development, market linkages, export development, access to finance, investment promotion, and public-private partnership. Mrs. Soko is a proven senior manager that has landed her leadership and technical expertise to numerous public and private institutions throughout her career. She currently serves as a Advisor at the Office of the Prime Minister of the Federation of Bosnia and Herzegovina, working the on implementation of Reform Agenda, under the British-German initiative.

Mrs. Soko is providing guidance in identifying the catalyst for development and launching of the investment activities including legal and regulatory changes with focus on expansion of existing companies, foreign direct investments, high growth performance, and high value entrepreneurship. She is overseeing the implementation of public-private partnerships, to create an economic opportunities within targeted localities. Mrs. Soko has extensive experience working with private sector entities, public sector institutions, business associations, and academia. She served as a Board member at number of Business Associations: Foreign Investor Council, American Chamber of Commerce, Business Council at the University of Sarajevo Faculty of Economics, advocating for efforts to improve business environment . She has been active in the academic arena as well, as a guest lecturer at BURCH University in Sarajevo.

IX Political Session

24 June 2016

10:30 – 11:15

1 Vienna – the Governance Hub of the Danube Region

Michael Häupl

Mayor and Governor of Vienna, Austria

2 Fundamentals first: Good Governance as The Foundation of European Integration

Johannes Hahn

Commissioner for European Neighbourhood Policy & Enlargement Negotiations, European Commission

1 Vienna – the Governance Hub of the Danube Region

Michael Häupl

Mayor and Governor of Vienna, Austria

Born 14 September 1949, Altlingbach, Austria, married, two children

Educational and professional background

- Studied biology and zoology at University of Vienna (Ph.D.)
- Research scholar at Vienna Natural History Museum (1975 to 1983)

Political profile

- 1983 to 1988: Member of Vienna Provincial Diet and Vienna City Council
- 1988 to 1994: Executive City Councillor for Environment and Sports
- 1993 until now: Party Chairman (Social Democratic Party) of Vienna
- 7 November 1994 until now: Mayor and Governor of Vienna



2 Fundamentals first: Good Governance as The Foundation of European Integration

Johannes Hahn

Commissioner for European Neighbourhood Policy & Enlargement Negotiations, European Commission

Austrian nationality. One child.



European Commissioner for European Neighbourhood Policy and Enlargement Negotiations 2014-present

European Commissioner for Regional Policy 2010-14

Minister for Science and Research 2007-2010

Member of the Vienna regional government 2003-07

Board member, later CEO of Novomatic AG 1997-2003

Member of the Vienna regional parliament 1996-2003

Executive Director of the Austrian's People Party 1992-97

Managerial functions in different areas of Austrian industry 1989-92

Secretary General of the Austrian Managers Association 1987-89

Doctorate in philosophy from the University of Vienna 1987

X Panel Discussion

24 June 2016

11:15 – 12:45

Moderation:

Rudolf Schicker

Coordinator of PA 10 of the European Union Strategy for the Danube Region

Goran Svilanovic

Secretary General of the Regional Cooperation Council

Andrej Plenkovic

Member of the European Parliament, former Secretary of State for European Integration, Croatia

Marta Arsovska Tomovska

Minister of Information Society and Administration, the former Yugoslav Republic of Macedonia

Kori Udovicki

Deputy Prime Minister, Minister of Public Administration and Local Self-Government, Serbia

Klajda Gjosh

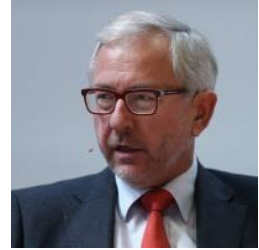
Minister of European Integration, Albania

Moderation

Rudolf Schicker

Coordinator of PA 10 of the European Union Strategy for the Danube Region

Born 1952 in Vienna



Studies: Technical University Vienna: Geodesy, Urban and Regional Planning
 Graduated 1976 from the Institute of Financial Sciences and Infrastructure Policy,
 Master Thesis: "Structural Impact of Shopping Malls in the Periphery of Cities"

2016....Coordinator Priority Area 10, Institutional Capacity and Cooperation of European Strategy for the Danube Region

2011 – 2015....Chairman of the Social-Democratic Group in Vienna's City Council and Regional Assembly

2001 – 2010....Deputy Mayor ("executive City Councilor") for Urban Development, Transport and Traffic in the City of Vienna

1994 – 2001...Member of the City Council of Vienna and the Viennese Regional Assembly

1988 – 2001...Secretary General of ÖROK (Austrian Conference on Spatial Planning)

1978 – 1987...Senior official, Department for Regional Planning, Federal Chancellery Austria

1976 – 1978...Consultant ÖIR (Austrian Institute for Spatial Planning)

Goran Svilanovic

Secretary General of the Regional Cooperation Council (RCC)

Andrej Plenkovic

Member of the European Parliament, former Secretary of State for European Integration, Croatia

Andrej Plenković is a Croatian politician, lawyer and diplomat. As a member of the Croatian Democratic Union (European People's Party) he was elected to the European Parliament in 2013 and re-elected in 2014.

He is Vice - Chairman of the Foreign Affairs Committee and Chairman of the EP's Delegation to the EU - Ukraine Parliamentary Association Committee. He is a substitute member in the Budgets, Constitutional Affairs and Fisheries Committees. He was a Member of the Croatian Parliament from 2011 to 2013.



In 2010 and 2011 he was a State Secretary for European Integration in the Croatian Government and contributed to the finalisation of Croatia's EU accession negotiations. He had a prominent role in the campaign for a positive referendum on EU membership in January 2012. Previously he developed his professional diplomatic career in the Ministry of Foreign Affairs where he worked at different positions. Inter alia, he was Head of the Department for European integration, Minister's Adviser for EU affairs and Member of the Negotiation Team for the Stabilisation and Association Agreement. Subsequently, he served as Deputy Head of the Croatian Mission to the European Union in Brussels (2002–2005) and Deputy Ambassador to France in Paris (2005–2010).

He graduated law and completed his master's degree in international law at the University of Zagreb. Plenković speaks English, French and Italian and has a working knowledge of German.

Marta Arsovska Tomovska

Minister of Information Society and Administration, the former Yugoslav Republic of Macedonia

In November 2015 Marta A. Tomovska was elected as a Minister of Information Society and Administration, after serving as a Deputy Minister in the same Ministry since August 2011.



Prior to her appointment in the Government of the Republic of Macedonia, she served for 10 years as a CEO of several local ICT companies.

As a minister responsible for information society and public administration, she is at the forefront of Macedonian government digital transformation, as well as for the public administration reform (PAR). She and her team are championing the change and building a first class public service for a successful and smart nation. As part of her efforts in designing a strong information society, she is promoting ICT as a profession of the future and leading “Girls and women in ICT” initiative.

Frequent speaker and panelist at national and international ICT and PAR conferences, she has always been passionate about how Internet and information technologies can help people, businesses and societies to develop and grow. Mrs. Tomovska was awarded in the Republic of Macedonia and worldwide for achievements and extraordinary contribution to the development and promotion of ICT.

Kori Udovicki

Deputy Prime Minister, Minister of Public Administration and Local Self-Government, Serbia

Mrs Udovicki was born in Bolivia in 1961. She graduated from the Faculty of Economics, University of Belgrade and she holds an M. Phil. (1988) and Ph.D. (1999) in Economics from Yale University.

During the period from 1993 to 2001 she worked at the IMF on the problems of Mozambique and Zimbabwe monetary sector, and after that as the major economist for the Bosnia and Herzegovina programme, as well as the programme with Yugoslavia.

In September 2001 she was appointed as a special advisor to the minister of Finance of the Republic of Serbia. At the very end of that year she was elected a member of the Commission for Public Enterprise Restructuring.

Mrs Udovicki was named the minister of Energetics in the Government of PM Zoran Djindjic in 2002, and she became Governor of the National Bank of Serbia the following year as the first woman in that position in the entire history of the Serbian national bank – the position she held until February, 2004.

During the last couple of years, she was in charge of CEVES (Center for Advanced Economics Studies) which she herself established, as well. She was an Assistant Secretary-General of the United Nations, Assistant Administrator of the UNDP and Director of the Regional Bureau of UNDP for Europe and the Commonwealth of Independent States (RBEC) from 2007 to 2012.

She is married with three children.



Klajda Gjosh

Minister of European Integration, Albania

Mrs. Klajda Gjosh was born in Tirana, the capital of Albania, on 28 July 1983. She is married and has a son.

Mrs. Gjosh attained a Master's degree in European Studies, University of Reading, UK (2006).

She graduated from the University of Reading, UK, Politics and International Relations major (2005).

Mrs. Gjosh completed A-level Strode College, UK (2002).

Mrs. Gjosh served as Deputy Minister of Labour, Social Affairs and Equal Opportunities (2012-2013). From 2012 to June 2016, she was deputy Leader of the Socialist Movement for Integration Party (SMI). She is Chairwoman of SMI Women's Forum, and member of the SMI steering board.

Mrs. Gjosh held many executive positions in other institutions, such as Tirana Municipality, Tirana Regional Employment Directorate and National Tourism Agency.

Further, Mrs. Klajda Gjosh completed training courses and internships, inter alia, at: Japan International Cooperation Agency (JICA), European Parliament, Doris Pack office in Brussels.

Mrs. Gjosh is proficient in English and has good command of Italian.



XI Closing of the Conference with Conclusions

24 June 2016

12:45

Thomas Prorok

KDZ – Centre for Public Administration Research