

## **BACID Governance Platform**

### **Mentoring: Internal organisation of municipalities in light of better provision of services to citizens**

Nov. 7-11, 2016, Vienna

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### **Programme**

**MONDAY, Nov. 7, 2016**

**6.05: Arrival of participants**

**Accommodation at the Hotel Magdas, Laufberggasse 12, 1020 Wien**

**MONDAY, Nov. 7, 2016**

**Place: Österreichischer Städtebund, Rathaus, Stiege 5, Hochparterre ,1010 Vienna**

13.00	<b>Welcome and Introduction</b> - Organisational matters and agreement on the agenda - The Austrian System of Local Self Government and territorial organisation in Austria	<b>Thomas Prorok</b> KDZ Deputy Managing Director <b>Alexander Lesigang</b> AACT Advisor for International Relations <b>Mentorees</b> Philip Parzer, KDZ
15.00	<b>Consequences of the new law on territorial organisation in Albania on redesigning organisational structures</b>  Presentation and discussion	
16.00	<b>End of the 1<sup>st</sup> Day</b>	

**TUESDAY, Nov 8, 2016**

**Place: City of Bruck an der Mur**

09.30	<b>Departure from the Hotel</b>	<b>Philip Parzer, KDZ</b>
10.25	<b>Departure to the City of Bruck/Mur in Styria by train</b>	
13.00	<b>Merger of municipalities in Styria</b> Presentation and discussion	<b>Markus Hödl</b> , Department of Organisational Affairs, City of Bruck/Mur  <b>Uwe Kroneis</b> , Managing Director, City of Trofaiach
17.03	<b>Departure to Vienna by train</b>	
19.00	<b>End of the 2<sup>nd</sup> Day</b>	

**WEDNESDAY, Nov 9, 2016****Place: KDZ, Guglgasse 13, 1110 Vienna**

09.00	<b>Instruments and good practices in redesigning organisational structures</b>	<b>Wolfgang Oberascher &amp; Philip Parzer, KDZ</b>
13.00	<b>Drafting of the internal regulation of the municipality</b>	<b>Mentorees</b>
16.00	<b>End of the 3<sup>rd</sup> Day</b>	

**THURSDAY, Nov 10, 2016****Place: KDZ, Guglgasse 13, 1110 Vienna & City of Klosterneuburg**

10.00	<b>Sustainable administration closer to citizens – One-Stop-Shop &amp; E-Government in Austrian municipalities</b>	<b>Bernhard Krabina, KDZ</b>
13.00	<b>Departure to the City of Klosterneuburg</b>	
13.30	<b>Organisational structures and human resource management in the City of Klosterneuburg</b> Presentation and Discussion	<b>Michael Duscher</b> , Managing Director, City of Klosterneuburg
15.30	<b>Departure to Vienna</b>	
16.00	<b>End of the 4<sup>th</sup> Day</b>	

**FRIDAY, Nov 11, 2015****Place: KDZ, Guglgasse 13, 1110 Vienna**

10.00	<b>Debriefing, open questions and next steps</b>	<b>Thomas Prorok &amp; Philip Parzer &amp; Alexandra Schantl</b> KDZ
	<b>Further development of the internal regulation of the municipalities concerned</b>	<b>Mentorees</b>
15.00	<b>End of the Mentoring</b>	

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